# Space2 @ The Old Vicarage Booking Terms and Conditions

Thank you for choosing to book with Space2 @ The Old Vicarage. We look forward to welcoming you. By making this booking you are entering an agreement with us. Please read our terms and conditions of booking below.

#### **Prices**

The price of the accommodation includes the following:

Electricity, linen, towels, cleaning, hot water, central heating, tea & coffee, toiletries.

## **Smoking**

Sorry, we do not allow smoking at this property.

### Acceptance of Children

We welcome well behaved children of all ages, but please note that this property is not suitable for toddlers as it has stairs. Please contact us to discuss your requirements if you intend to stay with very young children.

#### Pets

Sorry, we do not allow pets at this property

### **Cancellation and Insurance**

By making your booking, our agreement is a legal contract. The full balance is payable 30 days prior to arrival. If a confirmed booking is cancelled at least 48 hours before planned arrival for any reason, the full amount would be refunded. If cancelled within 48 hours of arrival, an alternative booking date would be offered, or a refund minus a £50 cancellation fee to cover costs incurred.

### Non-availability of Accommodation

We would only cancel your holiday if our accommodation was unavailable for reasons beyond our control. We would refund all monies paid by you for the holiday. Our liability would not extend beyond this refund.

#### Arrival

Your accommodation will be available to you from 4pm on the day of arrival, unless otherwise arranged. We may not be able to accommodate you if you arrive earlier than the agreed time as we will be busy preparing your rooms. Please contact us to let us know your approximate arrival time.

#### Departure

Please be ready to leave the accommodation by 11am on the day of departure, unless otherwise arranged.

### **Damages and Breakages**

Please take care when staying in our property. You are responsible and liable for any breakages or damages, which you cause, to the accommodation or its contents. All we ask is that you report any incidents as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant.

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## Liability

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.

# **Privacy Policy**

Any data collected during the course of this booking will be stored on our computer(s). With your permission we may from time to time contact you about promotions and offers. We will not share your details with any third party.

A warm welcome awaits you at Space2 @ The Old Vicarage.

Lorraine Marrow The Old Vicarage King Sterndale Buxton SK17 9SF

01298 22794